

22713 U.S. PTO  
031104

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Inventors: Douglas Harold Rollender  
Case: 22  
Title: A Method Of Associating Data With A Call To A Call Center

COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

22387 U.S. PTO  
10/798629  
031104

SIR:

**NEW APPLICATION UNDER 37 CFR § 1.53(b)**

Enclosed are the following papers relating to the above-named application for patent:

Specification  
4 Informal Sheets of drawing(s)  
1 Assignment(s) with Cover Sheet  
Declaration and Power of Attorney  
Information Disclosure Statement

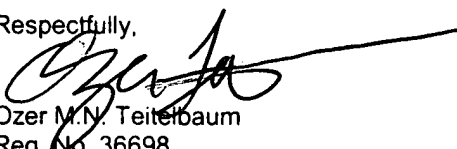
CLAIMS AS FILED				
	NO. FILED	NO. EXTRA	RATE	CALCULATIONS
Total Claims	27 - 20 =	7	x \$18 =	\$126
Independent Claims	5 - 3 =	2	x \$86 =	\$172
Multiple Dependent Claims, if applicable			+ \$290 =	\$0
Basic Fee				\$770
			<b>TOTAL FEE</b>	<b>\$1068</b>

Please file the application and charge **Lucent Technologies Deposit Account No. 12-2325** the amount of \$1068, to cover the filing fee. Duplicate copies of this letter are enclosed. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 12-2325** as required to correct the error.

The Commissioner for Patents is hereby authorized to treat any concurrent or future reply, requiring a petition for extension of time under 37 CFR § 1.136 for its timely submission, as incorporating a petition for extension of time for the appropriate length of time if not submitted with the reply.

Please address all correspondence to **Docket Administrator (Room 3J-219), Lucent Technologies Inc., 101 Crawfords Corner Road, Holmdel, New Jersey 07733-3030**. However, telephone calls should be made to me at 973-386-8803.

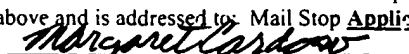
Respectfully,

  
Ozer M.N. Teitelbaum  
Reg. No. 36698  
Attorney for Applicant(s)

Date: March 11, 2004  
Docket Administrator (Room 3J-219)  
Lucent Technologies Inc.  
101 Crawfords Corner Road  
Holmdel, NJ 07733-3030

PT13 (10/01)

Page 1 of 1

"Express Mail" mailing label number **EV338228294US** Date of Deposit **March 11, 2004**  
I hereby certify that this **Application** is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Mail Stop **Application**, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.  
  
Margaret Cardoso